



# Homeowner Fact Sheet **TOWEL RAILS**



## Do's and Don'ts of caring for your MYSON towel rails

This fact sheet is to advise you of the correct way to keep your towel warmer/towel rail in perfect working order.

### ✓ DO's



Follow correct install procedures



Install near a window or on the coldest wall if possible. Ensure the room is well ventilated



Bleed your towel rail/towel warmer in the same manner as a standard radiator



If using a TRV, ensure it has a free flow of air to sense the temperature

### ✗ DON'Ts



Don't vacuum near the towel rail/towel warmer as this can scratch or dent it



Don't place any wet garments on your towel rail/towel warmer



Don't use abrasive cleaners which could remove the paintwork



Do not allow your towel rail/towel warmer to be used as a climbing frame or handrail/support frame

For further information please contact  
Customer Services on **0330 041 5474**,  
email [generalenquiries.uk@purmogroup.com](mailto:generalenquiries.uk@purmogroup.com)  
or visit the website [www.myson.co.uk](http://www.myson.co.uk)



## **DID YOU KNOW?**

Using abrasive cleaning products on appliances can cause damage to the metal surface.

Please ensure you use appropriate materials to clean your towel rail.

